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*Happily Serving Our Customers  
For Over 10 Years*

## Words To Remember

“Well done is better than well said.”

– Benjamin Franklin



# August 2017

See Inside  
for Exclusive  
Discounts for Our  
Customers



## Copper State Spotlight Arizona High Country

Before moving to Arizona, I was talking to an acquaintance from Flagstaff who was visiting California. She commented how glad she was to be out of the snow. **OUT OF THE SNOW?! WHERE DOES IT SNOW IN ARIZONA?!** Well, I was soon educated that Arizona has many diverse landscapes, including numerous mountain ranges, where snow is common almost year-round.

The average state elevation is 4,000 feet above sea level. Arizona has 3,928

mountain peaks and summits. Twenty-six peaks top 10,000 feet in elevation. Humphrey's Peak is the highest point in Arizona with an elevation of 12,637 feet.

With all that to offer, getting out of 100+ degree temperatures this month and finding a cool spot in the mountains shouldn't be too hard.

### Janet's Jabberings

Here at the shop, we strive to deliver exceptional customer service each day.

I recently had an experience that gave me an example to live up to. I went to a new optometrist for my eye exam last month.

I was impressed with the facility, the staff and the care I received. I ordered my glasses and went on my way. When my glasses arrived, I was terribly disappointed. The type of lenses I chose did not turn out to be what I had expected and I was so upset with how they looked that I didn't even want to wear them.

My husband convinced me to return to the eye doctor and see what could be done. I walked in, glasses in hand and ready for a fight. Instead,

I received the best customer service I could have imagined. I was reassured that they would make things right, at no additional cost to me, and that they certainly didn't want me wearing glasses that I didn't like. Two weeks later, I returned (plate of cookies in hand) to pick up my new glasses. They were perfect!

*If you ever receive less than top-notch customer service from us, please let Chuck or myself know. We will personally see to it that we make things right.*





## TIP OF THE MONTH

### How is your transmission fluid?

Wondering when to change your automatic transmission fluid (ATF)? Most manufacturers recommend replacing transmission fluid every 30,000 to 60,000 miles. If you tow or do mostly city

driving with constant changes of gears, it may be wise to change your ATF even more often.

Here's why. Your automatic transmission has a lot of moving parts. These are bathed in Automatic Transmission Fluid (ATF), which keeps everything running smoothly. ATF is pretty complex stuff. Besides lubricating, it has chemicals that prevent corrosion and wear, keeps it flowing in the cold, gives it body in the heat, cleans the transmission and more.

ATF, like all auto fluids, breaks down over time, mostly because of high heat. It can leave varnish and deposits on parts. If you've ever overheated oil in the kitchen, you've seen how it gets thick and sticky in some places, and watery and runny in others. ATF does the same. As the fluid loses its lubricating abilities, your transmission works harder and hotter and is more likely to fail.

During your oil change service, we check the condition of your transmission fluid and compare it to new transmission fluid. If it's not up to par, it may be time for a transmission flush.

## FULL MOONS

May	<u>Full Flower Moon</u>	Flowers spring forth in abundance this month. Some Algonquin tribes knew this full Moon as the Corn Planting Moon or the Milk Moon.
June	<u>Full Strawberry Moon</u>	The Algonquin tribes knew this Moon as a time to gather ripening strawberries. It is also known as the Rose Moon and the Hot Moon.
July	<u>Full Buck Moon</u>	At this time, a buck's antlers are in full growth mode. This full Moon was also known as the Thunder Moon, because thunderstorms are so frequent during this month.
August	<u>Full Sturgeon Moon</u>	Some Native American tribes knew that the sturgeon of the Great Lakes and Lake Champlain were most readily caught during this full Moon. Others called it the Green Corn Moon.

## Exclusive Discounts for Our Current Customers!

Oil Change Special

**\$24<sup>99</sup>**  
(reg. price \$34.99)

Includes Multi-point Inspection & Complimentary Car Wash

\*5 quarts conventional oil. Exclusions apply. Cannot combine offers.

Buy 1 Wiper Blade,  
Get The 2nd

**HALF  
OFF**

\*See store for details.

**\$20  
OFF**

Transmission Flush

\*See store for details.



## Greek Couscous Salad

No longer are salads boring with this Healthy Greek Couscous salad! A combination of grains, feta and other vegetables – ready in less than 10 minutes, gluten free and perfect for healthy meals throughout the week!



- 1 package of Couscous (not pearled)
- 2 cups cherry tomatoes, halved
- 1 English cucumber, chopped
- 1 small can sliced black olives
- Red onion, chopped (as much or as little as you like)
- 1/2 c. (2 oz.) crumbled feta cheese
- 1/4 cup Italian salad dressing

1. Prepare couscous according to package directions. Cool 10 minutes. Fluff
2. Meanwhile, in a large bowl, combine tomatoes, cucumbers, olives, onion and feta. Stir in cooked couscous. Pour dressing over salad and mix well. Can be served immediately or chilled for later.

## NOW THAT'S FUNNY

They were looking down into the depths of the Grand Canyon.

"Do you know," asked the guide, "that it took millions and millions of years for this great abyss to be carved out?"

"Well, I'll be darned," exclaimed the traveler.

"I never knew this was a government job."

## FRAME GAMES

**SCHOOL**

W W  
A A  
L  
K K

The answer to last month's Frame Games:  
Son of a Gun

**Mr. Gun, JR.**